

PRODUCT RECALL

Urgent Field Safety Notice

**Q-Link 13, Adapter kit LikoScale, and LIKO UNO 102 EE Mobile lift
FA-2025-017**

Manufacturer: Liko AB

Type of Action: Recall

June 19th, 2025

Dear Sir/Madam:

Baxter Healthcare Corporation is issuing an Urgent Product Recall for the **Q-link** 13 lift component due to customer reports related to the improper attachment of the **Q-link** 13 (false latching) with the quick-release hook. See Figure 1 below.

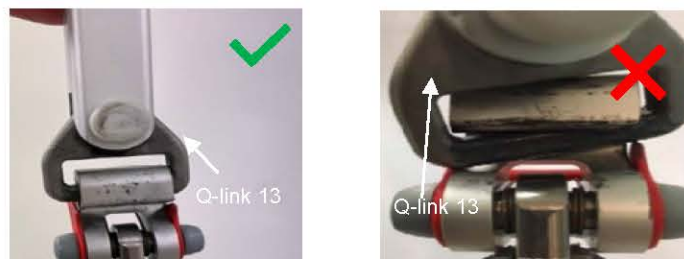


Figure 1. Correct vs Incorrect attachment of **Q-link** 13 with the quick-release hook

The **Q-link** 13 is an optional lift component that can be used in combination with various products (refer to Affected Product table below). The **LikoScale** adapter kit contains the **Q-link** 13 component and shares the potential for improper attachment. See the Affected Product Table below for a list of products that use this component.

Baxter will replace all affected **Q-link** 13 products with the new **Q-link** Mobile to improve ease of use and mitigate potential risk to patients or caregivers. A follow-up communication will be provided once sufficient **Q-link** Mobile components are available for distribution, and will include instructions to request replacements.

The affected product was distributed to customers in Romania between 8/26/2013 and 5/12/2025.

Affected Product

Product Code	Product Description	Products Used in Conjunction with Q-Link 13
3156509	Q-link 13 components manufactured between 8/27/2013 and 2/27/2025	Product Code 2010004 - Uno 102 EE Mobile Lift
		Product Code 2040044 - Viking L Mobile Lift
		Product Code 2040043 - Viking XL Mobile Lift
		Product Code 2040045A - Viking M Mobile Lift
		Product Code 2040006 - Viking S Mobile Lift
		Product Code 2040007 - Viking XS Mobile Lift
		Product Code 2030001 - LikoLight Mobile Lift
		Product Code 3156226 - LikoScale 400 Accessory

Hazard Involved

The **Q-link** 13 allows for an improper attachment (false latching) of the quick-release hook used on sling bars and other accessories. This could result in a critical injury from a patient fall, as the incompletely latched component may initially bear weight but can loosen from the **Q-link**, resulting in detachment and drop.

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There were three reports of serious injury, and one death associated with a fall/drop due to incorrect attachment of the sling bar involving the **Q-link 13**.

Actions to be Taken by Customers

1. **Until your Q-link 13 is replaced with the Q-link mobile, customers may continue to use the current Q-link 13 component with added precautions to ensure proper attachment prior to use with patients.**
2. **Please post this letter in areas where affected mobile lifts are stored and used.**
3. **A follow-up communication will be provided once sufficient Q-link Mobile components are available for distribution, and will include instructions to request replacements.**
4. Complete the enclosed customer reply form and return it to Baxter by e-mailing it to agi_zag@baxter.com even if you don't have any inventory. Returning the customer reply form promptly will confirm your receipt of this notification and prevent you from receiving repeated notices.
5. If you distributed this product to other facilities or departments within your institution, please forward a copy of this communication to them.
6. If you purchased this product from a distributor, please note that the Baxter customer reply form is not applicable. If a reply form is provided by your distributor or wholesaler, please return it to the supplier according to their instructions.

Further Information and Support

For general questions regarding this communication or any product issue you are experiencing, contact your local distributor or Baxter on phone number +38640456096 between working hours 9:00 – 17:00.

The local Ministry of Health (MOH) has been notified of this action.

We apologize for any inconvenience this may cause you and your staff.

Sincerely,

Name Maria BUga
Title RA Principal Specialist
Baxter Healthcare SRL

Enclosure: Baxter Customer Reply Form

Signature:

*Electronically signed by: Maria Buga
Reason: I approve this document
Date: Jun 19, 2025 08:49 GMT+3*

Email: maria_buga@baxter.com

Signature:

Email: maria_buga@baxter.com